Newsletter & Recommendations



Individualized Newsletter
Powered by Data.
Personalized through AI.
Scaled by Automation.

Challenge



Relevant personalization is data-driven recommendation based on the user. Poor personalization is recommendation based on the last purchase or the next best product. Imagine to send relevant recommendations in a newsletter which personalizes around a user and not around a purchased product!

A newsletter is the most personal marketing channel and it is key for a lasting customer relation. Your newsletter is a 1st party channel which data is all yours.

Do you use your newsletters effectively?

Solution

The Newsletter Module of the ODOSCOPE Customer Engagement Platform.

Send out newsletters that individually consider each user's situation, i.e. their location, size, price-sensitivity, age, behavioral interest, etc. instead of giving recommendations based on their last purchase. Operationalize your data treasure and you will be able to recommend relevant products even from different categories.

Send your messages

- → based on data-driven insights
- → with relevance to the current user in their current situation
- → based on individual relevance
- → individualized to user-centric interests
- → With the ODOSCOPE technology you will send out newsletters that matter. ODOSCOPE predicts user interests for any category or product type – independent from the purchase history and independent from 3rd parties.
- → Integrating the **ODOSCOPE** intelligence to your newsletter you will deliver truly individual relevancy for any user including **new and hitherto unknown customers.**

Act user-centrically, not product-centrically!



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How it works

ODOSCOPE takes the user data and builds a segment around it ("users like you") instead of allocating users to pre-defined or rule-based segments.

ODOSCOPE's approach is **user-centric** and fully data-driven without any predetermined assumptions.

This allows **ODOSCOPE** to display always relevant content based on significant data correlations.

Advantages

In a direct comparison with a conventional newsletter:

ODOSCOPE featured newsletter

focuses on users' characteristics

scope: multiple user-centric data points

cross category product recommendations

dynamical, data-driven segments around each user

Conventional newsletter

focuses on last purchase or next best product

scope: single data point

product recommendations along the purchase history

rule-based user segments

- → Significantly increased CTR and CR due to individually relevant recommendations
- → Sustainable long-term customer loyalty
- → Tremendous **brand enhancement**
- → Increased marketing efficiency by operationalizing 1st party data

Get a demo!

Matthias Bettag

Senior Data Strategist

mabe@odoscope.com

ODOSCOPE GmbH

50933 Köln / Germany +49 221 1653 9780 www.odoscope.com